



County of Santa Clara

[Home](#) | [County Home](#)

## Energy Update

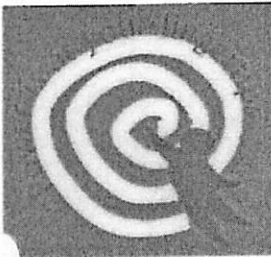
[Energy Saving Tips](#)

[Financial Assistance](#)

[Useful Links](#)

Thank you for visiting the homepage for the  
County of Santa Clara "Energy Update."

In response to the California energy crisis, and under the direction of the Santa Clara County Board of Supervisors and Emergency Energy Task Force, the County has added "Energy Update" to its Web site.



Watch for the "Power  
is at your Fingertips"  
logo for more energy  
savings tips and  
information

On "Energy Update" you will find information about:

- Energy conservation tips
- Useful links to energy Web sites
- Financial assistance to help you pay your energy bills.

Please visit this site for future updates on County energy activities and additional information to help you deal with the energy crisis.

---

[Energy Saving Tips](#) | [Financial Assistance](#) | [Useful Links](#)  
[Home](#) | [County Home](#)

copyright © 2001. county of santa clara.  
web development team



County of Santa Clara

Home | County Home

## Energy Update

[Energy Saving Tips](#)[Financial Assistance](#)[Useful Links](#)

## Financial Assistance

## State of California Department of Community Services and Development:

The Low Income Home Energy Assistance Program (LIHEAP) Block Grant is funded by the federal Department of Health and Human Services (DHHS). Through local governmental and nonprofit organizations, low-income individuals can receive financial assistance for heating or cooling homes, and to have their homes weatherized to make them more energy efficient.

This is accomplished through three programs:

- **Weatherization Program**  
Program provides free weatherization services to improve the energy efficiency of homes. Weatherization targets attic insulation, weatherstripping, and minor housing repairs.
- **Housing Energy Assistance Program (HEAP)**  
HEAP provides financial assistance to eligible households to offset the costs of heating and cooling homes. For more information, call 1-800-433-4327 (1-800-433-HEAP).
- **Energy Crisis Intervention Program (ECIP)**  
ECIP provides payments for weather-related or energy-related emergencies.

LIHEAP programs are administered in Santa Clara County by Economic and Social Opportunities, Inc. (ESO). ESO is a primary provider of services to homebound, English as a second language and low-income households. ESO has been the state designated provider of federal low-income energy assistance services for Santa Clara County since 1976. The agency currently administers a number of federal, state and locally funded energy assistance contracts.

ESO will allocate Santa Clara County's share of the California LIHEAP funding for the period June 1 through August 31, 2001:

Weatherization:	\$463,576
HEAP - PG & E Service Area	\$92,046
HEAP - Municipal Utilities (Santa Clara and Palo Alto)	\$239,579

**Economic and Social Opportunities, Inc.**  
1445 Oakland Road, San Jose, CA 95112  
PH: (408) 971-2560  
Fax: (408) 286-9109

Additional programs through ESO:

- **California Public Utilities Commission funded Electric Education Trust (EET) program**  
The EET program educates the community on energy program developments. Learning about energy conservation can lead to financial savings. For more information contact ESO (408) 971-2560.
- **Numerous locally funded Community Development Block Grant (CDBG) programs**  
Most of the CDBG programs provide funding for low-income communities in Campbell, Milpitas, Mountain View, San Jose and unincorporated areas of Santa Clara County.

## **Pacific Gas and Electric Company (PG&E)**

Do you need help paying your energy bill? PG&E offers several programs for low and fixed-income customers.

- **PG&E Payment Arrangement Line**  
Payment arrangements may include making an upfront "good faith" payment with additional payments due before the next bill. Call 1-800-743-5000.
- **Balanced Payment Plan**  
The Balanced Payment Plan helps eliminate big swings in your payments by averaging your energy costs over the year. For more information, call 1-800-743-5000.
- **California Alternate Rates for Energy (CARE)**  
CARE provides income-qualified households with a 15 percent monthly discount on utility bills. For more information call 1-800-743-5000.
- **Services for Medical Baseline and Life-Support Customers**  
People who use extra energy to operate life-support equipment or to meet their heating or cooling needs due to a medical condition may be eligible to receive extra Baseline quantities from PG&E. For more information, call 1-800-743-5000.
- **Relief for Energy Assistance through Community Help (REACH)**  
REACH is a one-time energy assistance program for low-income customers who experience severe hardships and are unable to pay their energy bill. The program is administered by the Salvation Army. For program eligibility, call the Salvation Army at 1-800-933-9677. To donate to the REACH program, please call 1-800-743-5000.
- **Low-Income Home Energy Assistance Program (LIHEAP)**  
LIHEAP is a federally funded program that assists low-income households with paying energy bills. Call 1-800-433-4327.

## **Rebate Programs**

California State Rebate Program

The 20/20 Program provides rebates to customers who reduce their electricity usage. Residential, commercial and industrial customers can earn credit worth 20 percent for each month their electricity use is reduced 20 percent or more.

PG&E 1-2-3 Cashback

Learn about energy efficiency measures that will help you conserve energy and earn rebates or incentives. The 1-2-3 Cashback program offers 1) No cost energy saving tips everyone can do, 2) Low cost home improvement actions, 3) Investments that can be made to save energy.

.....  
[Energy Saving Tips](#) | [Financial Assistance](#) | [Useful Links](#)  
[Home](#) | [County Home](#)

copyright © 2001. county of santa clara.  
web development team

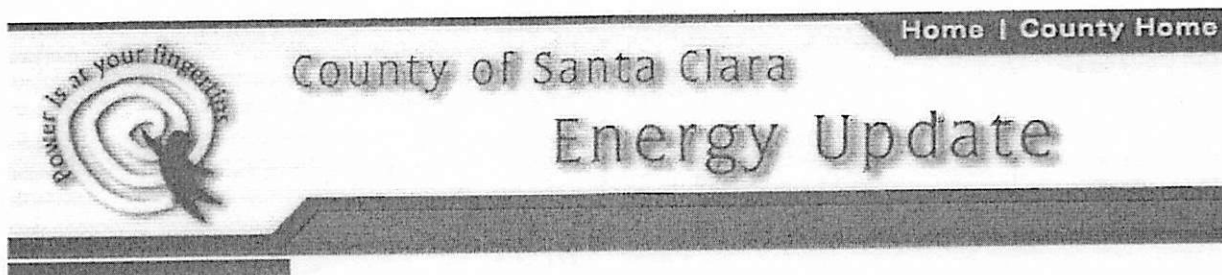
Memorandum for the President  
Subject: [Illegible]

1. [Illegible]

2. [Illegible]

3. [Illegible]

4. [Illegible]



[Energy Saving Tips](#)

[Financial Assistance](#)

[Useful Links](#)

## Energy Saving Tips

Convert incandescent bulbs to fluorescent lamps with screw-in bases. Fluorescent lamps can give the same amount of lights as incandescent bulbs, yet use one-fourth the amount of energy and last 10 times longer.

Set your thermostat to 78 degrees or more during the summer.

Don't overcool.

Don't turn your thermostat lower than normal to cool your home faster. It doesn't work.

Avoid opening your refrigerator and freezer as much as possible. Opening the doors frequently will make the refrigerator and freezer work harder and use more energy.

Take showers instead of baths, and shorten your shower time. Baths call for 4.5 times as much hot water as showers.

Avoid using large quantities of water during peak times. Plan ahead so that clothes and dishes are washed in the late evening. Water lawns between 10p.m. and 10 a.m.

*Sources: Compiled from the California Energy Commission and California's municipal and investor-owned utilities*

---

[Energy Saving Tips](#) | [Financial Assistance](#) | [Useful Links](#)  
[Home](#) | [County Home](#)

copyright © 2001. county of santa clara.  
web development team



County of Santa Clara

[Home](#) | [County Home](#)

## Energy Update

[Energy Saving Tips](#)

[Financial Assistance](#)

[Useful Links](#)

## Useful Links

How can you conserve energy and save money? The County of Santa Clara has compiled this list of Web sites to help you reduce energy consumption and learn more about energy issues.

### [Consumer Energy Center](#)

Information on smart choices for transportation, renewable energy and conservation measures for home, school and work environments.

### ["My California" Web Portal](#)

Information on "Flex Your Power" programs, rebate programs, California's 20/20 program, utility bill assistance and energy conservation tips.

### [PG&E](#)

PG&E has developed a simple 3-step program to make saving energy easy. Visit PG&E for conservation tips, rebate programs and other energy related information.

### [California Department of Consumer Affairs](#)

The California Department of Consumer Affairs wants you to know some easy ways to cut energy use.

### [The California ISO](#)

A list of energy conservation Web sites, power watch notices and related energy crisis information.

---

[Energy Saving Tips](#) | [Financial Assistance](#) | [Useful Links](#)  
[Home](#) | [County Home](#)

copyright © 2001. county of santa clara.  
web development team